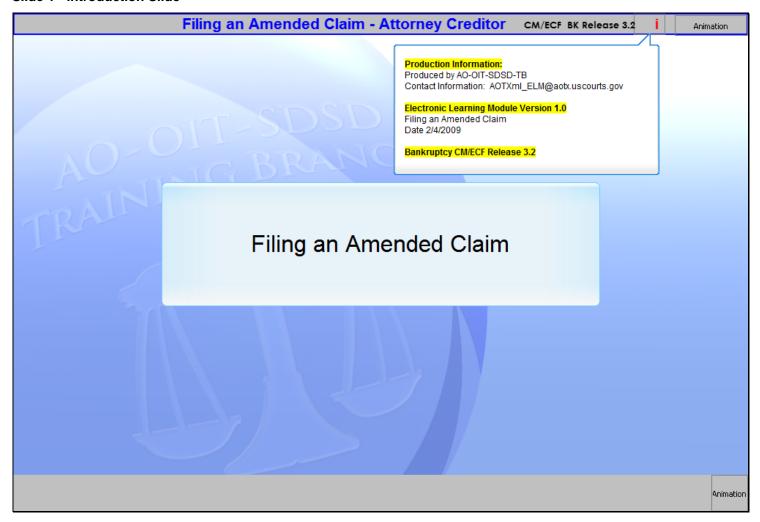
Slide 1 - Introduction Slide



Slide notes

Welcome to the module on filing an amended claim.

Slide 2 - Navigation

Navigation Instructions: Each screen contains specific instructions to follow that mimic the actual software. Follow the instructions to progress through the lesson.

Playback Controls: Playback controls, located at the bottom of the screen, may be used to move forward or back, or to rewind to the beginning of the lesson. The playback controls also include a pause/play button toggle. If you pause the lesson, click the button again to resume.

Menu: Move the mouse over the word **MENU**, located in the upper left corner, to view the drop-down list of lesson topics. Click on the desired topic to jump to that part of the lesson.

Closed Captioning: Click the **CC** button in the playback controls to toggle the closed captioning feature on or off.

Audio: Click the speaker icon to toggle audio on or off.

Additional Information: Roll the mouse over the "i" located in the title bar to view module version and AO-OIT-SDSD-Training Branch contact information.

Exit the Lesson: To exit the lesson, click the **X** in the upper right corner of the lesson window, or select **Exit** from the menu.

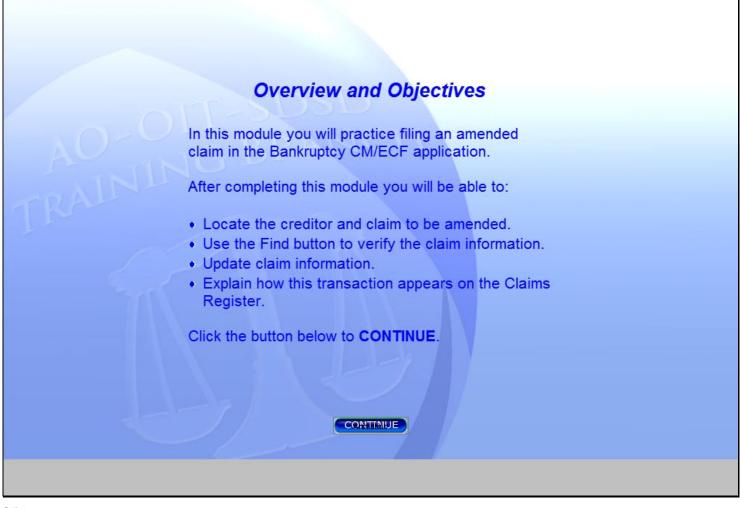
Begin the Lesson: Click the START button when you are ready to begin.



Slide notes

In this lesson, each screen contains specific instructions to follow that mimic the actual software. The Playback Controls are located at the bottom of the screen. They will allow you to move forward or back, or to rewind to the beginning of the lesson. There is also a pause/play button available. In the upper left hand corner you will find a Menu which contains a list of lesson topics. Place your mouse on the word "Menu" and then click on a topic to jump to that part of the lesson. In the lower right portion of the screen is a CC button that will allow you to toggle closed captioning on or off. A speaker icon controls the audio. Roll your mouse over the red "i" located in the upper right portion of the title bar to view information about this module. You may exit the lesson by clicking the X in the upper right corner of the lesson window, or select Exit from the menu. When you are ready to begin, click the START button.

Slide 3 - Objectives



Slide notes

When you complete this module you will be able to locate the creditor and claim to be amended. You will then use the Find button to verify the claim information. You will update the claim information. Finally, you will be able to discuss the appearance of this transaction on the Claims Register. When you're ready, click the Continue button.

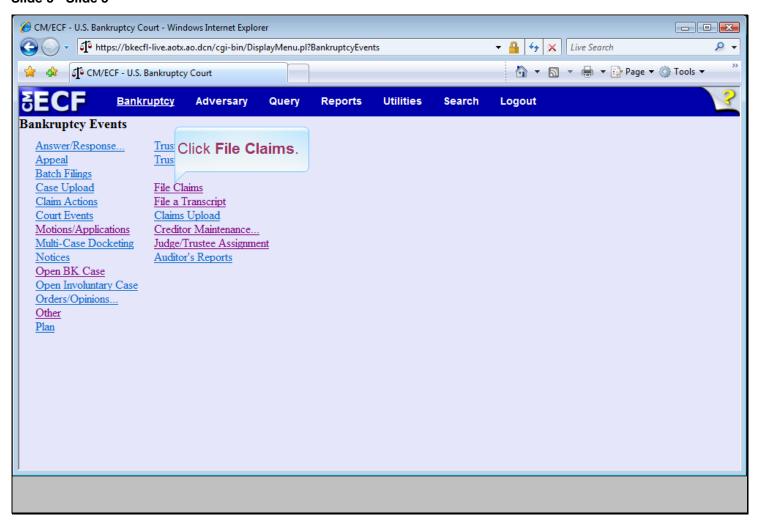
Slide 4 - Slide 4



Slide notes

Clicking on the Bankruptcy menu will display a selection list in your court's CM/ECF system. Please do so now.

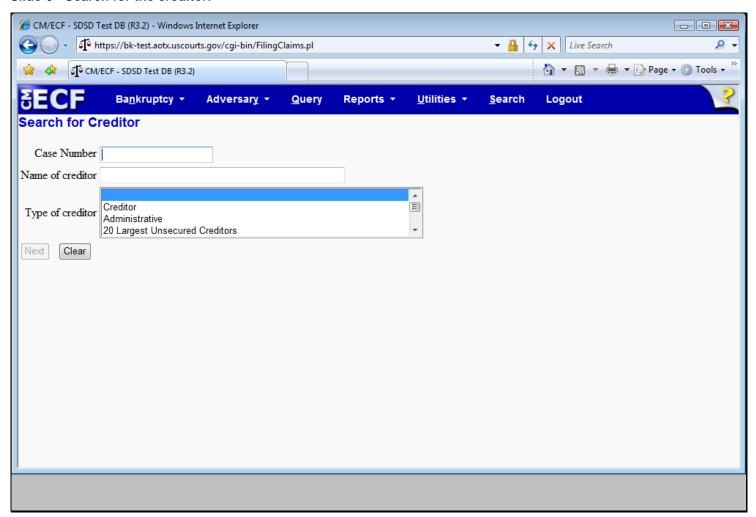
Slide 5 - Slide 5



Slide notes

Now click the File Claims selection.

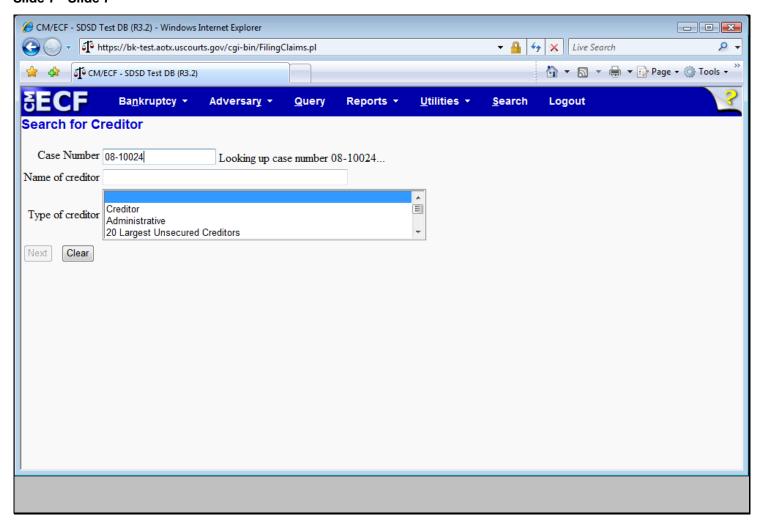
Slide 6 - Search for the creditor.



Slide notes

When filing a claim or amending a claim, you must first identify the creditor claimant in the database for your case. As I enter a case number, watch how the previously greyed out Next button becomes available.

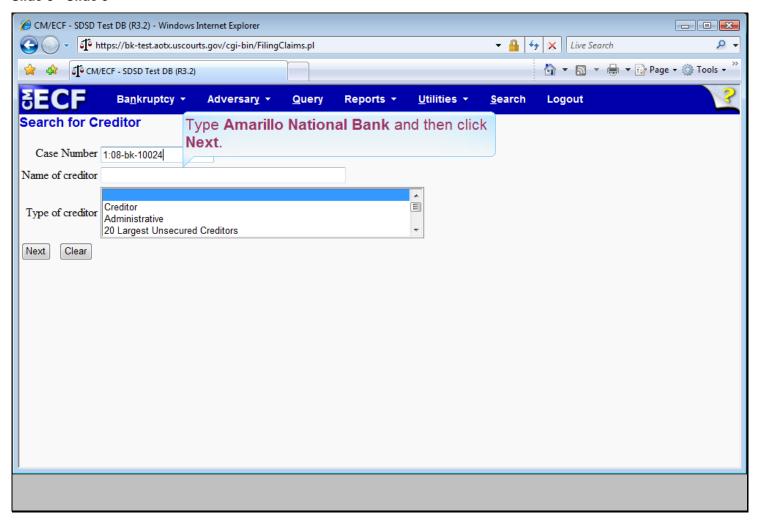
Slide 7 - Slide 7



Slide notes

This is a transition slide.

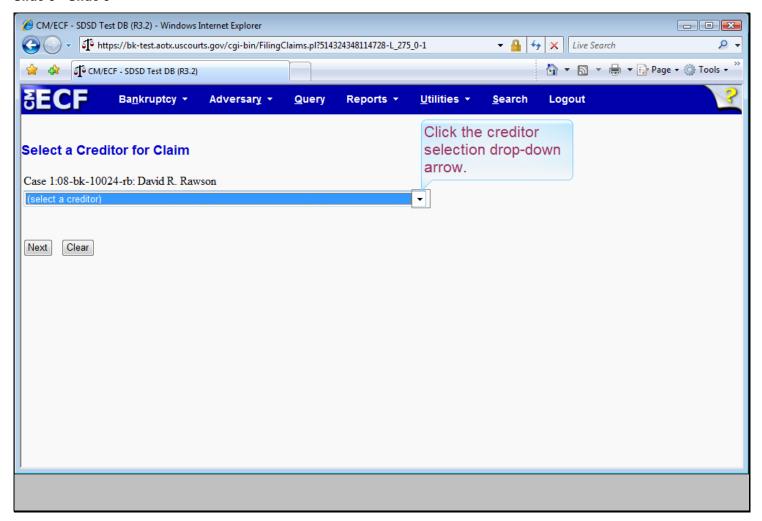
Slide 8 - Slide 8



Slide notes

In this lesson, Amarillo National Bank is the original claimant so we will search for that creditor. To search for that creditor, enter the creditor's full name or a partial name such as "Amarillo" or "National" in the Name of Creditor field. In this instance, searching for the partial name "Amarillo" or "National" will locate not only the original claimant's creditor record but any other creditors with these words in their names will be listed as well. Alternatively clicking Next without entering a search clue will display all the creditors on this case. We want to search all types of creditors, so we'll accept the null default in the Type of creditor field. For this lesson, type Amarillo National Bank, then click Next.

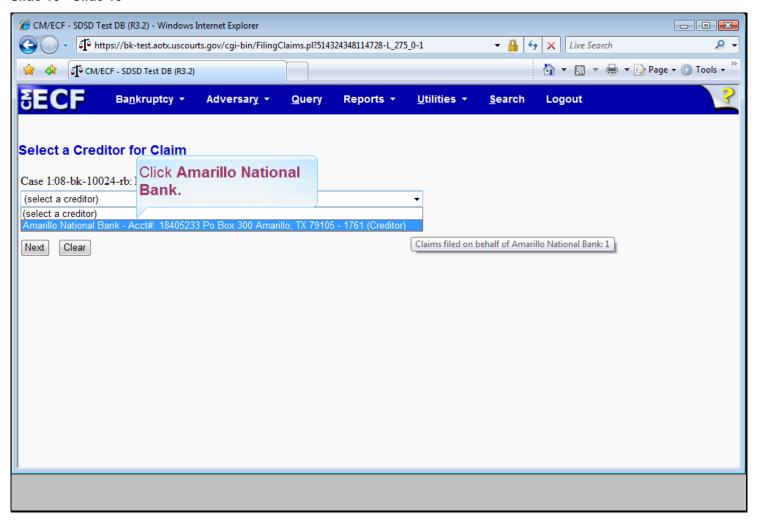
Slide 9 - Slide 9



Slide notes

The display of this screen indicates that our search has found at least one creditor record that matches our search criteria. Had our search not been successful given the criteria entered, a different screen would have appeared, allowing us to change our search criteria, add the creditor, add a common creditor or edit a creditor. To view the creditor records located by the search, click the creditor selection drop-down arrow.

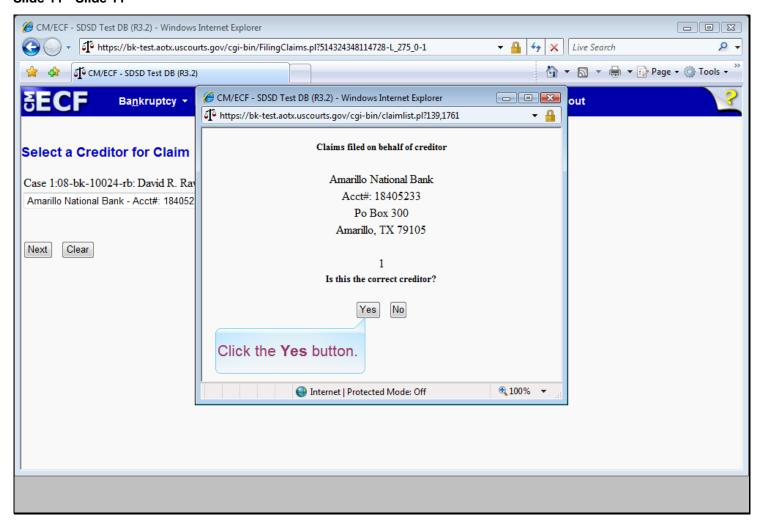
Slide 10 - Slide 10



Slide notes

Our search has located the original claimant, Amarillo National Bank. Click the creditor name to select it.

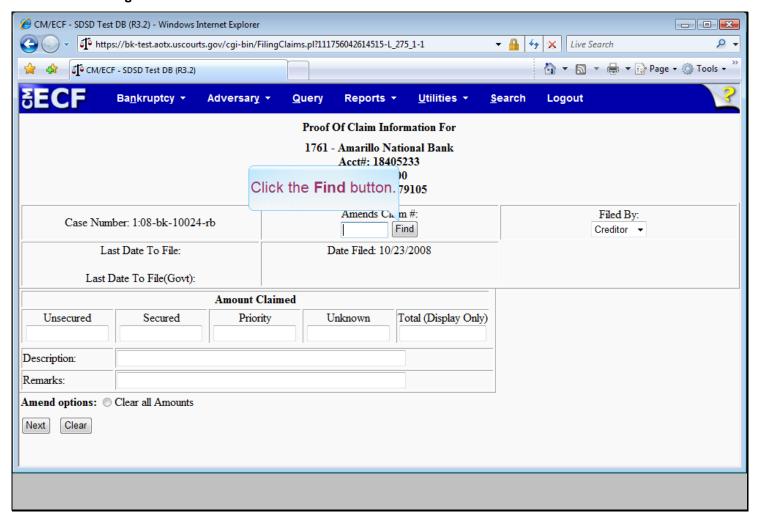
Slide 11 - Slide 11



Slide notes

A confirmation screen appears. Verify that the selected record is the correct entity and that the correct address for it displays. Notice the claim number 1 below the address. Accept the creditor record by clicking Yes.

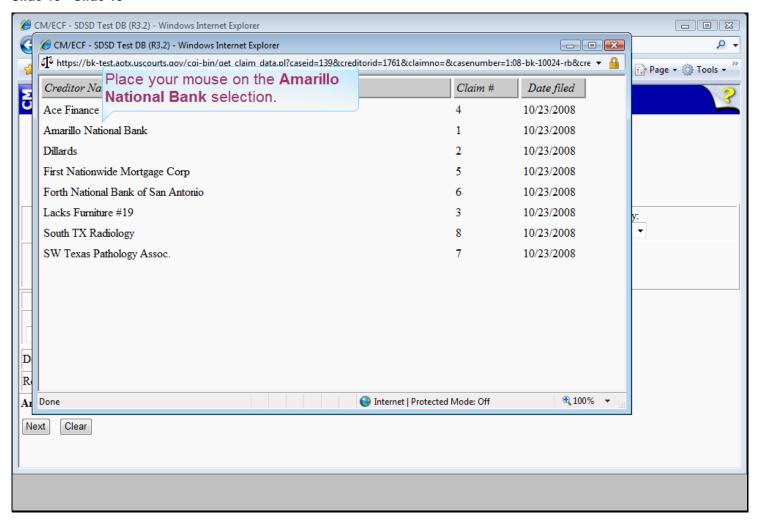
Slide 12 - Selecting the Creditor.



Slide notes

Our creditor, Amarillo National Bank, is not creating a new claim but, rather, is amending its claim already filed for this loan. Unlike in previous versions, you can no longer simply enter a claim number in the Amends Claim field and proceed to complete the screen. Now, you must click the Find button to retrieve claims on this case. If you know the claim number of the claim to be amended, enter that number, and click on the Find button to retrieve that claim record. You can limit the number of claims to be displayed by selecting the proper person group in the Filed By box. The options in the Filed By list are debtor, attorney, creditor or trustee. For our example, click the Find button to list all the claims for Creditors in this case.

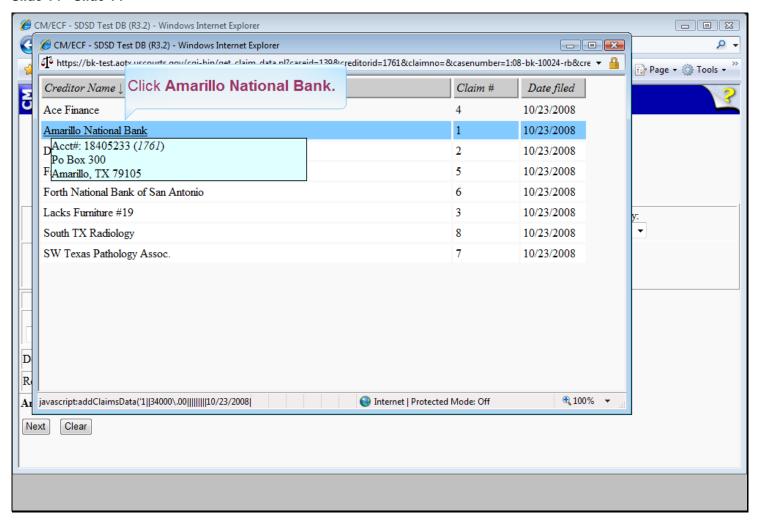
Slide 13 - Slide 13



Slide notes

The resulting list displays the Creditor Name, Claim number and the Date the claim was filed for each creditor who has a claim filed on this case. If the case has a large number of claims, there are two sort options to assist you in finding the correct record. Clicking the Creditor Name column header will sort the claims alphabetically in either ascending or descending order. Clicking the Claim # column header sorts the listed claims in numeric sequence by claim number. Previously, a creditor could only amend their own claim. It's important to note that now, any creditor can amend any claim filed for a case. For example, if Amarillo National Bank had acquired First Nationwide Mortgage Corporation subsequent to the filing of First Nationwide's claim in this case, Amarillo National Bank could amend claim number 5. Place your mouse over Amarillo National Bank in the Creditor Name column.

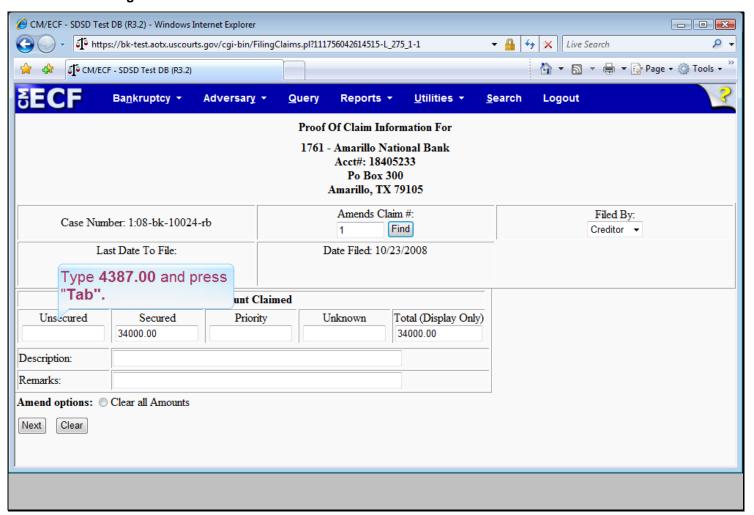
Slide 14 - Slide 14



Slide notes

An information box displays to help you verify creditor address and account information before selecting the claim. Click "Amarillo National Bank" in the Creditor Name column to select the claim.

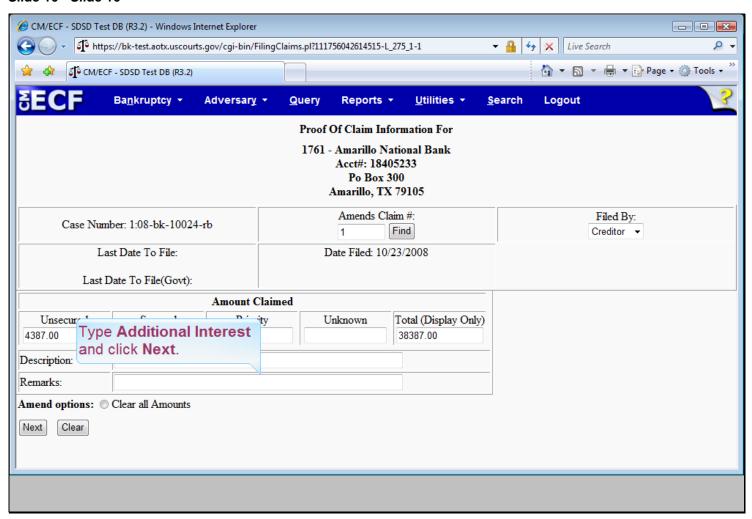
Slide 15 - Amending the claim.



Slide notes

Amarillo National Bank's claim information for claim number 1 displays. Now, the creditor can make the amendments to this claim. The amended claim will not receive a new claim number. It will be identified by an extension, for example, 1-2. The Amend options radio button can be used to clear amounts from the Amount Claimed fields prior to the entry of new amounts. In our example, Amarillo National Bank is adding some interest to this claim. Type 4387.00 in the Unsecured field and press the Tab key.

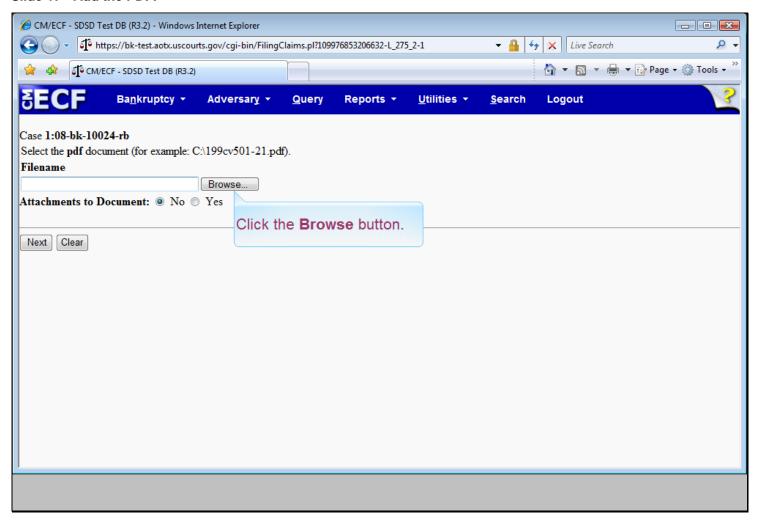
Slide 16 - Slide 16



Slide notes

In the Remarks: field, type "Additional Interest" and click the Next button.

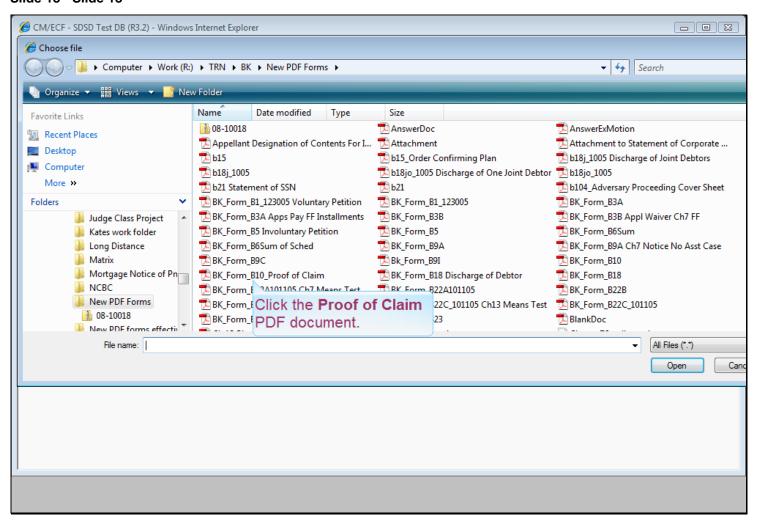
Slide 17 - Add the PDF.



Slide notes

The PDF of the amended claim form must now be associated with the amended claim record. Since, for our example, there are no attachments to the amended claim form, the selection of the No radio button for Attachments to Document is not changed. Click the Browse button to begin locating the amended claim form.

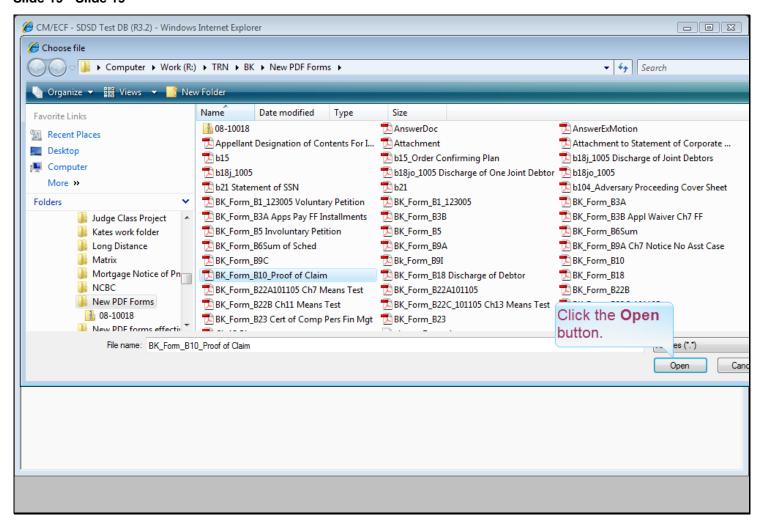
Slide 18 - Slide 18



Slide notes

Click the corresponding Proof of Claim PDF document.

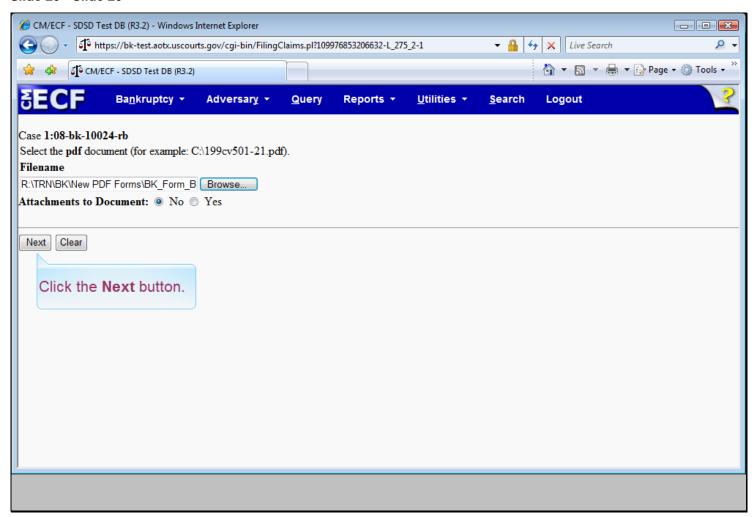
Slide 19 - Slide 19



Slide notes

Once the document is selected, click the Open button.

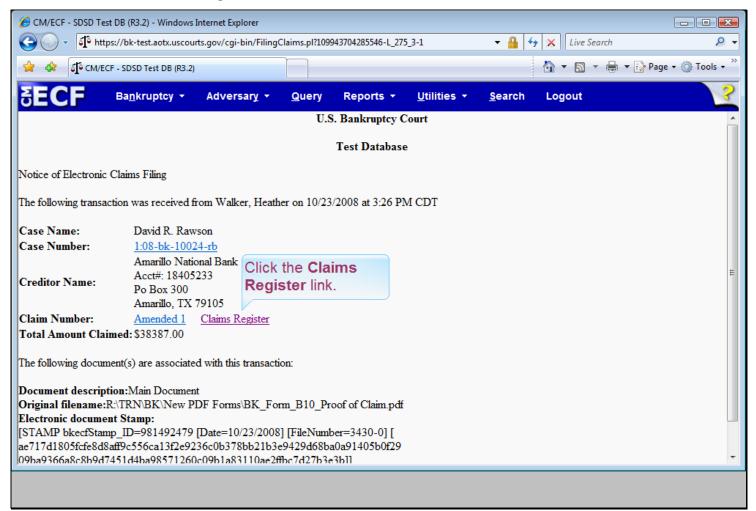
Slide 20 - Slide 20



Slide notes

The path to the amended claim form displays in the Filename field. Click the Next button to complete this screen.

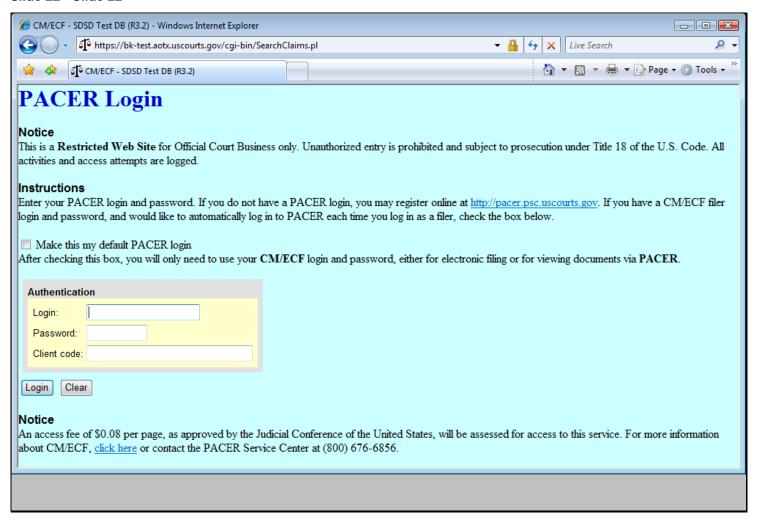
Slide 21 - A link to the Claims Register.



Slide notes

The Notice of Electronic Claims Filing appears. Hyperlinks to the amended claim, the claims register and the docket report are all available. This amended claim has now been entered into the database. To view the claims register, click the Claims Register link.

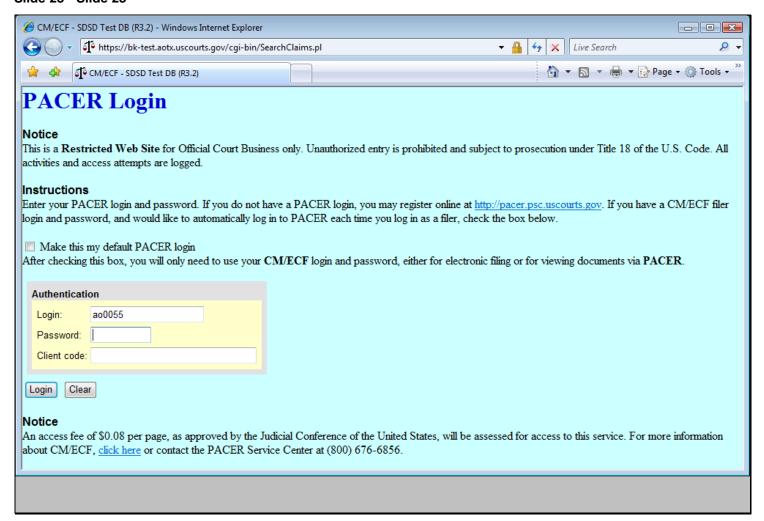
Slide 22 - Slide 22



Slide notes

The PACER Login screen appears. Let me enter the PACER login and password information for you.

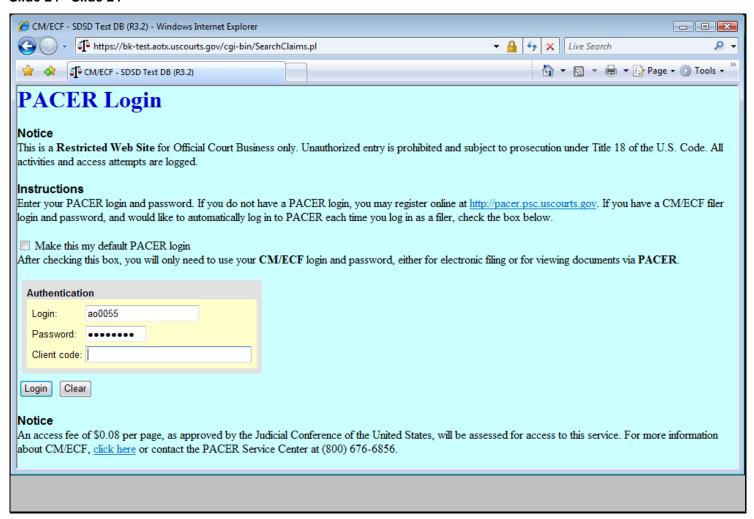
Slide 23 - Slide 23



Slide notes

Transition slide

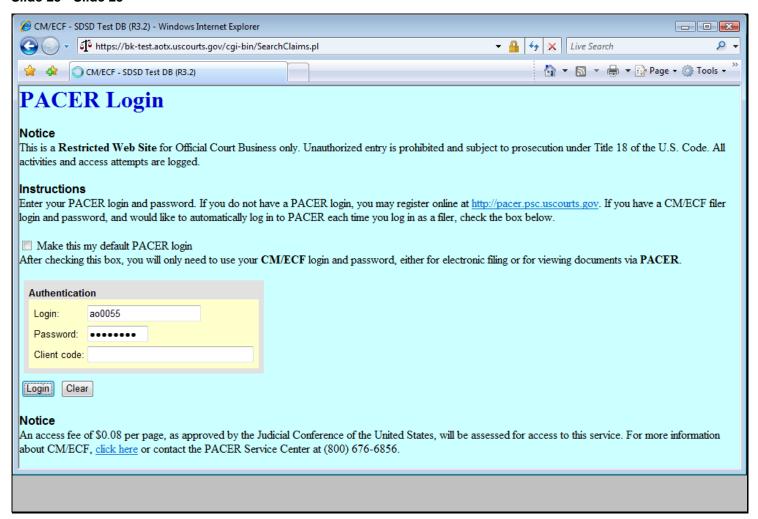
Slide 24 - Slide 24



Slide notes

Transition slide

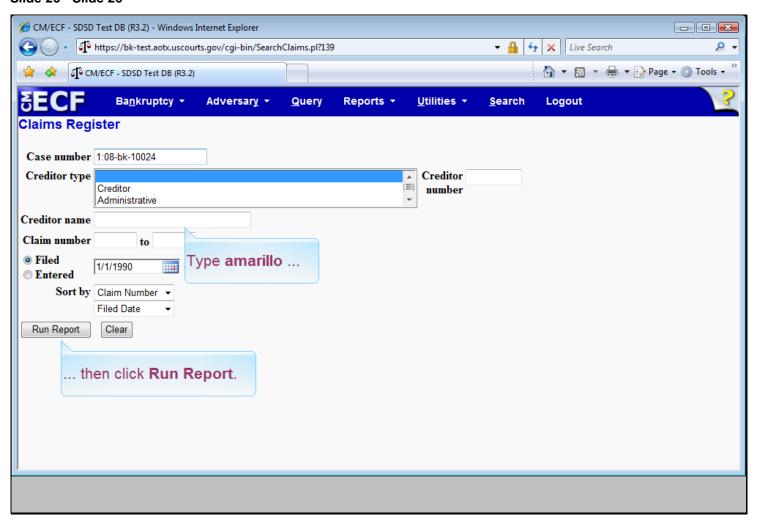
Slide 25 - Slide 25



Slide notes

Transition slide

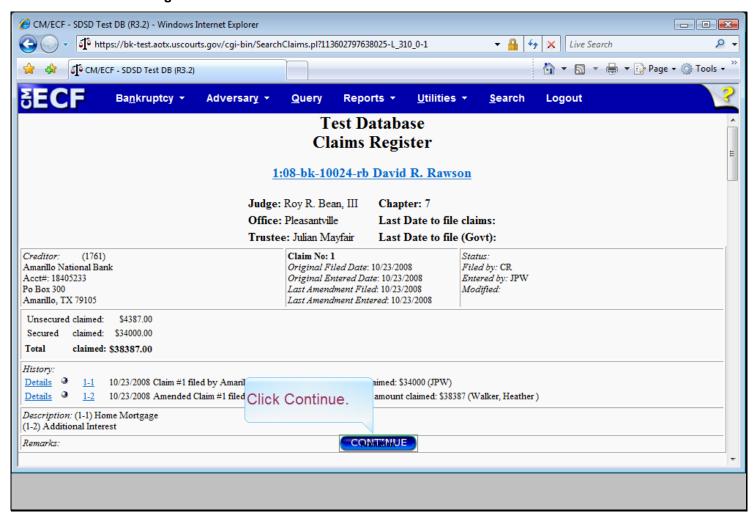
Slide 26 - Slide 26



Slide notes

Since we're interested in the Amarillo National Bank claim, we will enter a search clue to narrow our search. Search criteria are not case sensitive. Type "amarillo" in the Creditor name field, then click the Run Report button.

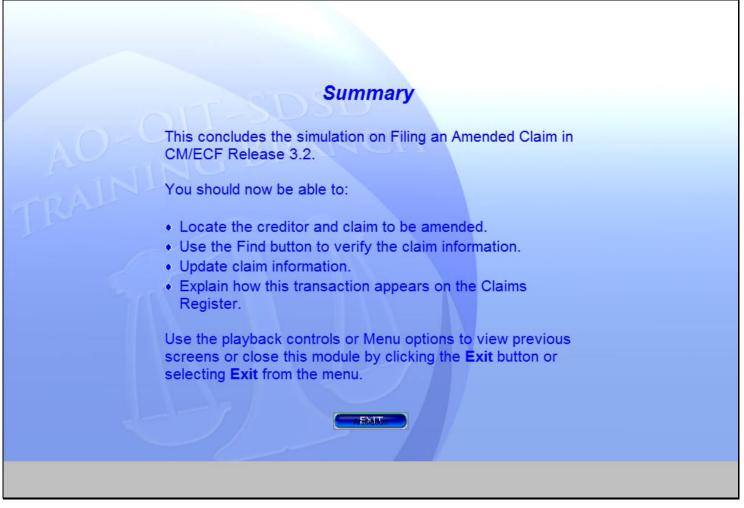
Slide 27 - The Claims Register



Slide notes

This is the Claims Register entry for Amarillo National Bank. Take a moment to study the information this report contains. The Details hyperlink in the History section will display basic elements of each transaction. Note the extension numbers added to the claim number. Clicking the claim number will display the claim form and any attachments. When you're ready to continue, click the CONTINUE button.

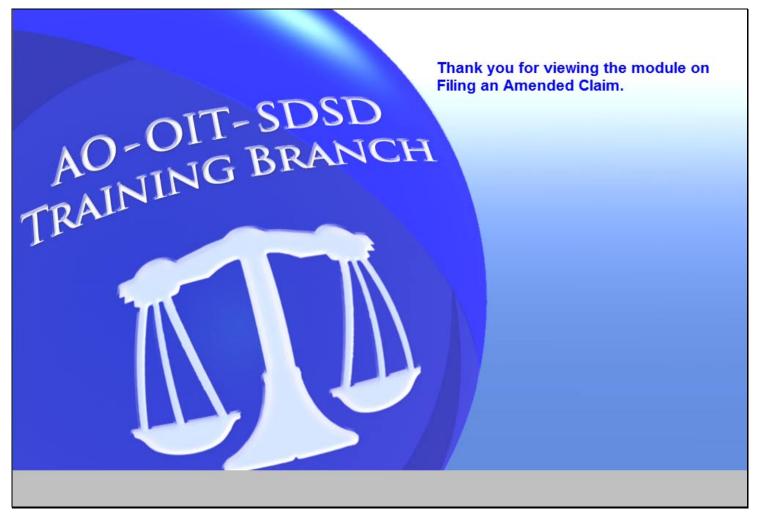
Slide 28 - Summary



Slide notes

This concludes the module on Filing an Amended claim. These are the things you should now be able to do. Use the playback controls or Menu options to view previous screens or close this module by clicking the Exit button or selecting Exit from the menu.

Slide 29 - Exit



Slide notes

Thank you for viewing this module.